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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/898,573	07/03/2001	Charles E. Reddick	36968-259627	2886
36192 7590 09/21/2007 CANTOR COLBURN LLP - BELLSOUTH 55 GRIFFIN ROAD SOUTH			EXAMINER	
			VO, TED T	
BLOOMFIELD	), C1 06002		ART UNIT	PAPER NUMBER
			2191	
			MAIL DATE	DELIVERY MODE,
			09/21/2007	PAPER

Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

•	Application No.	Applicant(s)			
	09/898,573	REDDICK ET AL.			
Office Action Summary	Examiner	Art Unit			
•	Ted T. Vo	2191			
The MAILING DATE of this communication appears on the cover sheet with the correspondence address Period for Reply  A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) OR THIRTY (30) DAYS,					
<ul> <li>WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION.</li> <li>Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.</li> <li>If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.</li> <li>Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133).</li> <li>Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).</li> </ul>					
Status					
1) Responsive to communication(s) filed on 7/10/6	<u>07</u> .				
2a)⊠ This action is <b>FINAL</b> . 2b)□ This	action is non-final.				
3) Since this application is in condition for allowance except for formal matters, prosecution as to the merits					
closed in accordance with the practice under Ex parte Quayle, 1935 C.D. 11, 453 O.G. 213.					
Disposition of Claims					
4)⊠ Claim(s) <u>36-42 and 44-50</u> is/are pending in the application.					
4a) Of the above claim(s) is/are withdrawn from consideration.					
5) Claim(s) is/are allowed.		•			
6)⊠ Claim(s) <u>36-42, 44-50</u> is/are rejected.					
7) Claim(s) is/are objected to.	ala alta a sa accidana à al				
8) Claim(s) are subject to restriction and/or	election requirement.				
Application Papers					
9) The specification is objected to by the Examiner					
10) ☐ The drawing(s) filed on is/are: a) ☐ accepted or b) ☐ objected to by the Examiner.					
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).					
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).					
11) The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.					
Priority under 35 U.S.C. § 119					
12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).					
a) ☐ All b) ☐ Some * c) ☐ None of:					
1. Certified copies of the priority documents have been received.					
<ul> <li>2. Certified copies of the priority documents have been received in Application No</li> <li>3. Copies of the certified copies of the priority documents have been received in this National Stage</li> </ul>					
application from the International Bureau (PCT Rule 17.2(a)).					
* See the attached detailed Office action for a list of the certified copies not received.					
	•				
Attachment(s)					
1) Notice of References Cited (PTO-892)	4) Interview Summary (				
Notice of Draftsperson's Patent Drawing Review (PTO-948)     Information Disclosure Statement(s) (PTO/SB/08)     Paper No(s)/Mail Date	Paper No(s)/Mail Dat 5) Notice of Informal Pa 6) Other:				
I.S. Patent and Trademark Office	· · · · · · · · · · · · · · · · · · ·				

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# **DETAILED ACTION**

1. This action is in response to the amendment filed on 07/10/2007.

Claims 36-42, 44-50 are pending in this application. Claims 1-35, 43, and 51-53 have already canceled.

#### Response to Arguments

2. The Applicants' arguments filed on 07/10/07 have been considered but not persuasive.

With regard to the rejection of Claims 36-42, 44-50 under 101 issue, the comparison of the depiction of the case: *AT&T Corp. v. Excel Communications, Inc.* 50 USPQ2d 1447 (Fed. Cir. 1999), to the claims is inappropriate.

It should be noted that "interexchanged calls initiated by each subscribers are automatically route" is different to the claimed subject matters presenting in this application. In the above case, the functionality is <u>routing</u> of "interexchanged calls" which is <u>initiated</u>. It is similarly to <u>download</u> a computer data from a computer A to computer B, <u>triggered</u> by a user using a click. Moreover, the above case resulted from the argument of "mathematical algorithm" rather as "subscribers".

With regard to the rejection of the Claims 36-42, 44-50 under 103 issue, the examiner establishes a factual basis to support the legal conclusion of obviousness. See In re Fine, 837 F.2d 1071, 1073, 5 USPQ2d 1596, 1598 (Fed. Cir. 1988). In so doing, the Examiner must make the factual determinations set forth in *Graham v. John Deere Co.*, 383 U.S. 1, 17, 148 USPQ 459, 467 (1966). "[T]he examiner bears the initial burden, on review of the prior art or on any other ground, of presenting a prima-facie case of unpatentability." In re Oetiker, 977 F.2d 1443, 1445, 24 USPQ2d 1443, 1444 (Fed. Cir. 1992). Furthermore, "there must be some articulated reasoning with some rational underpinning to support the legal conclusion of obviousness'... [H]owever, the analysis need not seek out precise teachings directed to the specific subject matter of the challenged claim, for a court can take account of the

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inferences and creative steps that a person of ordinary skill in the art would employ." KSR Int'l Co. v. Teleflex Inc., 127

The fracture basis to support the obviousness is based on the common and under public use that is claimed and shown in the references in combined. It should be note that at the time of the filed application, a server is well known, and used to provide to a computer connected to network all kinds of information including software versioning, receiving an email and forward email to another computer. The claim that includes the steps: "receiving an update version" and "generating an electronic email message", is clearly to recite what it is already common and available in the network. The claim further recites, "wherein receiving an update version of a software program on the network server further comprises loading the updated version of the software program for each of a plurality of equipment in use in a telecommunication system"; it is not new and not patentable at the time of filing. It should be noted that the added limitation fails to provide a connection, but only preemption without showing a performance foe how it loading. It should be noted that at the time of the filing, the connection from a device to a device has means for loading/transmitting. The claim fails to provide how it is loaded, but preempts the common of the network.

It should be noted that the specification is merely to provide a guidance which is downloadable by technicians, where a technician is based on information read from the guidance to perform the job.

Examiner has reasoned that the using guidance in order to perform a job is common. For example, every product when it sold, it is included with a guide to help the buyer how to use the product. Therefore, using the network in order to send a guide to a user or a technician for use of equipment is only to utilize what it is available of network.

# Claim Rejections - 35 USC § 101

# 3. 35 U.S.C. 101 reads as follows:

Whoever invents or discovers any new and useful process, machine, manufacture, or composition of matter, or any new and useful improvement thereof, may obtain a patent therefor, subject to the conditions and requirements of this title.

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4. The claims 42, 36-41, and 44-50 are rejected under 35 U.S.C 101 because the claimed invention is directed to non-statutory subject matter.

As per Claims 42, 36-41, and 44-50: The claims 42, and the dependent claims, 36-41, and 43-50 are reciting a method that <u>supplies human as elements of the claims</u>: "providing a plurality of technicians with access to...". The claims as a whole fail to meet the statutory claims. The claims are merely abstract idea.

# Claim Rejections - 35 USC § 103

5. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

A person shall be entitled to a patent unless -

- (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.
- 6. Claims 36-42, 44-50 are rejected under 35 U.S.C. 103(a) as being unpatentable over Lamming et al., "Satchel: Providing Access to Any Document, Any Time, Anywhere", 9-2000. in view of <a href="www.Rogers.com">www.Rogers.com</a>, "Portage™ Wireless Connectivity, Quick Start Guide (hereafter: Rogers), 10-2000.

Given the broadest reasonable interpretation of followed claims in light of the specification:

<u>As per claim 42</u>: Lamming's teaching shows it provides software/documents (See p.341-343, start art sec. 6.2) to a plurality of users and mobile workers (Lamming: See p.332: Fig. 1, and see p.328: sec. 3.2.3, i.e. including 'technicians').

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With regard to the preamble: "A method of providing software and a computerized guide for a plurality of vendors' equipment on a network server for access by a plurality of technicians, the method comprising (Lamming: see Fig. 1, and see 341:sec. 6.2.2: e.g. software, and document configuration data are download to a lab-top, and a user uses instructions seen in the lap-top to transfer the software to a telecommunication equipment such as a Nokia 9000).

With regard to the limitation,

"receiving an updated version of a software program on the network server" (Satchel system is within a communication network that allows users/workers to receive information and downloading information; among the information is software and documents, downloaded to the lab-top (see start at p.341: sec. 6.2);

With regard to the limitation,

"generating an electronic email message to a plurality of mobile computers associated with the technicians, wherein the generating is responsive to receiving the update version of the software program"

(It should be noted that, the claim uses human as a limitation which is belonged public domain: i.e. any computer's user with a standard mail system in his computer can do this. For example, instead of using the telephone to call another person, a user when receives information in an email in his computer device, the user can email to said another person, or anyone he wants. Satchel system also has the email system: see p.348: 'an email service that allows Satchel users (Fig. 2, p. 333, a person is holding an equipment) to email any document selectable on the portable device. This provides users with an alternative way of exchanging electronic documents that can extend to non-Satchel users, thus increasing the system's usefulness', any user in this email service would <u>invoke his right</u> to inform anyone using email; including if in the email is discussing new version – Further see p.343: sec. 6.3.2); **and** With regard to the limitation,

"providing the plurality of technicians with access to the updated version of the software and the computerized guide relating to a first vendor's equipment; and

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providing the plurality of technicians with access to second software and a second computerized guide relating to a second vendor's equipment

(The Satchels' device, such as lab-top or mobile device, has "user interface"; with this interface, anyone using such device can access to the software/documents, locally or remotely. See start at p.341: sec. 6.2);

wherein receiving an updated version of a software program on the network server further comprises loading the updated version of the software program for each of a plurality of equipment in use in a telecommunications system (Lamming: See Fig. 1).

Lamming's teaching provides a plurality of users/workers user guides for or software installation on mobile equipments such as Nokia 9000s.

However, the teaching is unclear whether guide is online or not. It should be note many computerized guides are implemented in a format using Microsoft Word or PostScript (Lamming, p. 338), and that is clearly presented in the online "Quick Start Guide", where in this Rogers online guide, everyone including a plurality of technicians who are connected into the network like the network shown the teaching of Lamming can be online and downloading into his lab-top and transfer to the Nokia and using the "guide means" for installing the software.

It is obvious to the ordinary in the art at the time of filing, to use the common and available network activities which are discussed in the teaching of Lamming and of Rogers for routing software and a computerized guide from a server data base such as of Roger or of Lamming to every mobile device/equipment, and thus, workers or the technicians do not need to carry the installation manual since the manual is already available online.

As per Claim 39: Lamming discloses "The method of claim 42, wherein the guide comprises a printed guide" Lamming also provides printing facility such that any documents can be printed.

As per Claim 40: "wherein the guide comprises an on-line guide" As referred to Rogers' Quick Start Guide.

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As per Claim 41: Note, the claim requires a reader who reads online, Lamming discloses "wherein providing the guide further comprises providing an online guide and wherein after followings the instructions in the printed guide the method further comprises following the instruction in the on-line guide only, because anyone, such as the user reads the user guide or printed in the instructions in the guide.

As per Claim 45: Lamming discloses, "wherein the telecommunications equipment comprises a multiplexer" (See Nokia 9000s, where this device has a multiplexer).

As per Claim 46: Lamming discloses, "The method of claim 42, wherein the software program comprises a digital loop electronics software program" (See the example as a software program is updated to the Nokia 9000s)

As per Claim 47: Lamming discloses, "The method of claim 42, wherein the software program comprise a testing software program" because the process in the reference is also under testing.

As per claims 36-38, 44, 48-50: The claims recite merely the non-functional descriptive materials that are mere instructions in the guidance, as being unpatentable over Lamming et al., "Satchel: Providing Access to Any Document, Any Time, Anywhere", 9-2000, in view of <a href="www.Rogers.com">www.Rogers.com</a>, "Portage™ Wireless Connectivity, Quick Start Guide (hereafter: Rogers), 10-2000.

Claim 36: "wherein instructions (non-functional descriptive material) for accessing, downloading, and transferring the software program from the network server re accessible at a plurality of locations at the same time to a plurality of technicians servicing the telecommunications equipment" – See p.343, "user's guide" (for example, a user interface is seen in a mobile device in Fig. 2, p. 333), and further see p. 341, "Installation Software".

<u>Claim 37</u>: "wherein at least one set of instructions (non-functional descriptive material) further comprises a display of an icon" (similarly to text or labels in a book: non-functional descriptive material)

<u>Claim 38</u>: "wherein the icon (non-functional descriptive material, where icon is symbol in the guidance) is associated with the software program and the at least one set of instructions further comprises a description of the software program associated with the icon" (similarly to text or labels in a book: non-functional descriptive material)

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Claim 44: "comprise instructions (non-functional descriptive material) for accessing software programs for the telecommunications equipment of a plurality of vendors (Note: accessing is an act of the technician upon reading the instructions only. For example, the user guide in the reference is read by its user to install NoKia 9000 software. Note some software also called "Documents" Words document).

<u>Claim 48</u>: "The method of claim 42, wherein the instructions (non-functional descriptive material) for accessing a software program on the server further comprise instructions for accessing using software programs for mobile computer tools.

<u>Claim 49</u>: The method of claim 42, wherein the instructions (non-functional descriptive material) for accessing a software program on the server further comprise instructions for accessing and using software programs for servicing radio functions on mobile computers.

<u>Claim 50</u>: "The method of claim 42, wherein the instructions (non-functional descriptive material) for accessing a software program on the server further comprise instructions for accessing and using software program adapted as job aids for servicing the telecommunications equipment".

Rogers discloses "instructions" means, where according to the purpose of the job, the instructions guides the users ("a plurality of technician") to follow in do the job, for example, installation software as discussion in Lamming.

However, the above limitations are mere instructions that are in a guidance or a manual; thus are non-functional descriptive material (See *In re Gulack*, 703 F.2d 1381, 1385, 217 USPQ 401, 404 (Fed. Cir. 1983); In *re Lowry*, 32 F.3d 1579, 32 USPQ2d 1031 (Fed. Cir. 1994) - Descriptive materials will not distinguish the claimed invention from the prior art in terms of patentability).

It would have been obvious to a person of ordinary skill in the art at the time of the filing, to include "instructions" in any means, such instructions are required a person to read and do; such as guiding to install software, to operate an application, or to connect to a network etc; where "instructions" are non-descriptive materials that cannot contribute to patentable factors as in seen *In re Gulack*, and In *re Lowry*.

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7. Claims 36-42, 44-50 are rejected under 35 U.S.C. 103(a) as being unpatentable over manual act.

The acts that requires human interaction performs the recitation:

Official notice is taken that, the manual act that is known in the art had performed the steps in the claims:

As per claims 42:

"A method of providing software and a for a plurality of vendors' equipment on a network server for access by a plurality of technicians, the method comprising:

"receiving an updated version of a software program on the network server" (i.e. a mail letter tells a software version; with this recitation, it had been done via hand mails, email notes, or telephone calls) "generating an electronic email message to a plurality of mobile computers associated with the technicians, wherein the generating is responsive to receiving the update version of the software program" (i.e. a computer user email that had been done before this instant claim, to write any message to a plurality of users who have devices connected in network)

and

"providing the plurality of technicians with access to the updated version of the software and the computerized guide relating to a first vendor's equipment; and providing the plurality of technicians with access to second software and a second computerized guide relating to a second vendor's equipment";

wherein receiving an updated version of a software program on the network server further comprises loading the updated version of the software program for each of a plurality of equipment in use in a telecommunications system.

(With this claimed recitation, a plurality of technicians can receive software by any means, a hand mail package with the software and the computerized installation manual in it. Each of the users who received the package can open (i.e. access); or each of the users uses the Internet for getting software and the online guide. These manual acts had been done before the filing of this application).

It would have been obvious to a person of ordinary skill in the art at the time of filing; any user can act manually using the availability of the communications network. In re Venner, 262 F.2d 91, 95, 120 USPQ 193, 194 (CCPA 1958), the court held that broadly providing an automatic or mechanical means to

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replace a manual activity which accomplished the same result is not sufficient to distinguish over the pnor art.

As per Claims 39-41, 45-47: The rejections are in the same reason as addressed in the claim 42 above because they are also done manually.

As per Claims 39-41, 45-47: The rejections are in the same reason as addressed in the claim 42 above because they are also done manually.

As per claims 36-38, 44, 48-50: The claims recite merely the non-functional descriptive materials that are the text instructions in the guidance; therefore, it would have been obvious to a person of ordinary skill in the art at the time of filing, to include "instructions" in any means, where non-descriptive materials cannot contribute to patentable factors as in seen *In re Gulack*, and In *re Lowry*.

# Conclusion

8. Applicant's amendment necessitated the new ground(s) of rejection presented in this Office action. Accordingly, **THIS ACTION IS MADE FINAL**. See MPEP § 706.07(a). Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).

A shortened statutory period for reply to this final action is set to expire THREE MONTHS from the mailing date of this action. In the event a first reply is filed within TWO MONTHS of the mailing date of this final action and the advisory action is not mailed until after the end of the THREE-MONTH shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the date of this final action.

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Ted T. Vo whose telephone number is (571) 272-3706. The examiner can normally be reached on 8:00AM to 4:30PM.

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If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Wei Y. Zhen can be reached on (571) 272-3708.

The facsimile number for the organization where this application or proceeding is assigned is the Central Facsimile number **571-273-8300**.

Any inquiry of a general nature or relating to the status of this application should be directed to the TC 2100 Group receptionist: 571-272-2100. Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

TTV

September 14, 2007

TED VO